



CARISBROOKE

EST. 1899

Carisbrooke Discretionary Five Year Implant Guarantee

This discretionary guarantee only applies between you and Carisbrooke Dental Leicester Limited. Please note that this guarantee is discretionary and only applies at our sole discretion.

Aim

Complications can happen with any dental treatments and in various different ways. Implant dentistry is a predictable way of replacing missing teeth and over the last three decades Carisbrooke has treated thousands of patients successfully. Before implant treatment was available, many of these patients would have had to have other types of less satisfactory solution, such as dentures leading to reduced function and aesthetics or more aggressive treatments damaging neighbouring teeth and possibly leading to larger problems in the future.

Restoring patients' failing teeth can become complicated, with treatments taking a long time and requiring a significant financial investment and despite what some may claim, no dental solutions last forever. Our aim with this discretionary guarantee is to provide patients with peace of mind that if there are complications with their implant treatment then they can come back to Carisbrooke and we will do our best to correct or replace it in the first five years at no cost.

The guarantee is discretionary because there are so many different ways that complications can happen and some of these are clearly not related to the type or standard of the treatment received. We may decide, for any reason at our sole discretion, not to apply this guarantee.

Terms and conditions

The discretionary guarantee is provided for five years from the date that the implant/s were placed.

Any remedial treatment of the implants or the prosthesis will be carried out by Carisbrooke, and the discretionary guarantee will only cover dental treatment entirely undertaken by Carisbrooke.

No treatment is "fit and forget", especially with dental implants. It is essential for the long-term health of the implants that they are carefully cleaned. You may have been given a written maintenance program, or one will have been discussed, specific to your oral hygiene needs with a recommended minimal oral hygiene program, as well as a yearly implant review appointment.

Any claim made under this discretionary guarantee must be reported immediately to Carisbrooke Dental Leicester Limited before any action is taken. Where a claim is made under this discretionary guarantee, we will acknowledge your claim and confirm whether we will provide any remedial

Carisbrooke Specialist Dental Centre 238 London Road Leicester LE2 1RL

Tel 0116 270 7030 Fax 0116 270 0664 Email referrals@carisbrookedental.co.uk Web www.carisbrookedental.co.uk



CARISBROOKE

EST. 1899

treatment under this guarantee. We may only confirm whether we will provide any remedial treatment under this guarantee after we have had the opportunity to conduct a thorough examination of the dental treatment that you have received from us and in respect of which this discretionary guarantee was issued.

Examples where the discretionary guarantee may not apply. Please note that the following are just examples and that we may decide, for any reason at our sole discretion, not to apply this guarantee.

The Guarantee may not apply if the complication is a result of the following:

1. Implant failure as a result of placement into active uncontrolled periodontal disease.
2. Dental implants where there is no maintenance and oral hygiene programme in place or where the recommended maintenance and oral hygiene programme has not been followed. This must be proved by regular visits to the dentist or dental hygienist as requested by the dentist.
3. Dental implants which have been affected by bruxism where there has been no provision of a bite guard or where the bite guard provided has not been used.
4. Dental implants which have been affected by any type of mouth or body piercing or chewing tobacco including betel nut.

The guarantee may not apply for remedial treatments which:

1. Are required for reasons solely attributable to smoking.
2. Relate to chips or small fractures which are outside the aesthetic zone (i.e. in the dentist opinion it is not a key part of the patients smile).
3. Relate to dental implants which were fitted whilst the patient was under 21 years of age.
4. Arise from traumatic injuries such as a blow to the face, car accident or participating contact sports such as; rugby, boxing, hockey, lacrosse, wrestling, ice hockey, squash and martial arts.
5. Are required due to normal wear and tear of the dental implant or prosthesis or constitute routine dental maintenance.

The guarantee does not cover the following expenses, charges or costs:

1. Costs incurred in travel to and from the dental practice.
2. Costs incurred through missed appointments.
3. For materials and procedures which do not meet the accepted dental standards or are experimental and unproven.
4. For guidance and instruction on oral hygiene, plaque control or diet.
5. For prescribed drugs and mouthwashes.
6. For procedures, services and supplies including medical services, administered in a hospital.
7. Cost of providing IV sedation for remedial treatment.

Carisbrooke Specialist Dental Centre 238 London Road Leicester LE2 1RL

Tel 0116 270 7030 Fax 0116 270 0664 Email referrals@carisbrookedental.co.uk Web www.carisbrookedental.co.uk



CARISBROOKE

EST. 1899

The guarantee may not apply if you have any of the following pre-existing medical or dental conditions:

1. If you are taking bisphosphonates (IV).
2. If you have a history of radiation therapy to the jaws.
3. If you have undergone/are undergoing chemotherapy.
4. If you suffer with severe immunosuppression.
5. If you have a genetic/ metabolic/ systemic disorder which may affect bone physiology or healing unless you have a letter from your physician or General Practitioner stating that you are suitable for implant surgery.

Carisbrooke Specialist Dental Centre 238 London Road Leicester LE2 1RL

Tel 0116 270 7030 Fax 0116 270 0664 Email referrals@carisbrookedental.co.uk Web www.carisbrookedental.co.uk

Carisbrooke Dental LLP | Registered Office: 36 Earls Court Road Kensington London W8 6EJ | Registered in England and Wales: OC380942